



# Frequently Asked Questions & Quick Setup Guide

Introducing **SpreeTV by MRTC!** The newest way to watch your favorite channels anywhere in your home. Forget the boxes and tangled wires, and say hello to streaming seamlessly with SpreeTV!

## **Step 1: Download the SpreeTV App on your smart device.**

Go your app store on your Smart TV or mobile device and search for “SpreeTV” or “MRTC” then download it.

## **Step 2: Log into the app.**

Once the download is completed, launch the app and enter the username and password that was assigned to you when signing up for SpreeTV. (It could be written at the bottom of this page.)

## **Step 3: Start Streaming!**

Select your profile and begin streaming! Use your smart device remote to search through the guide and choose the programs you’d like to watch.

## **Need Help?**

Call our Help Desk at  
(606)743-1100



**Mountain Telephone**

**Username:**

**Password:**



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## FAQ + Features

### Q: What is streaming?

Streaming TV is just watching TV over an internet connection rather than using a traditional box or satellite.

### Q: How do I stream?

You must either have a Smart TV, mobile device, or a streaming device such as Amazon Firestick, Roku, Apple TV or other internet capable device. Follow the Quick Start Guide on the reverse side of this sheet for more specifics on setup.

### Q: What if I don't have a Smart TV?

You will need to purchase one of the recommended streaming devices above, or upgrade your standard TV to a Internet Capable Smart TV. You can also use a mobile device or tablet.

• **Watch TV in every room** - SpreeTV can be used on most Smart TV's, tablets, and phones anywhere in your home! Three simultaneous streams are included. (More can be purchased)

• **With Restart TV + Catchup TV**, never miss out on your favorite programs. You can go back in time and watch previous shows and restart them at the beginning.

• **50 Hours of DVR included** - Recordings are kept for 120 Days. (More space can be purchased)

• **watchTVeverywhere** included with subscription - enjoy your favorite live TV on the go by going to **wtve.net** and choosing Mountain Telephone as your provider.

• **Stingray Music** - Free app available to take music on the go. Download in your Apple or Google Play store.