

Broadband Levels of Support/Maintenance Plans

LEVEL 1– No additional fee

Equipment

- Customer provides router

Support (Business Hours)

- MRTC supports to the demark location
- Verify that customer has Username/Password entered correctly
- Verify broadband speed
- Technical support from MRTC help desk

WiFi Advantage - \$9.95

Equipment

MRTC assesses location and installs WiFi 6 technology- Gigaspire

Support

- MRTC supports to the demark location & router placement, plus, truck roll (during business hours)
- WiFi assessment & router placement
- Verify Username/Password @ Gigaspire
- Verify broadband speed @ Gigaspire
- Connect devices– unlimited
- Technical support from MRTC help desk
- Additional access points available to boost service, if needed- \$4.95 ea